



To Families of our Residents:

As we quickly approach the end of 2020, it is hard to imagine how different things are from just a year ago. The COVID-19 global pandemic has encouraged us to be flexible, to be patient, to grow and to be resilient. As the COVID-19 pandemic continues to evolve, we want to ensure our families have easy access to the most up to date information. Moving forward, all real time communication about The MacIntosh Communities COVID-19 exposures and/or positive cases will be placed on our company's website, www.macintoshcompany.com. We will no longer be making individual update calls to families with each experience. We have enjoyed and will continue to make weekly contact with our families to provide updates on the evolving interventions we are using to help guard against the spread of COVID-19. This modification will allow us to invest valuable time into providing care and attention to those we are caring for and ongoing education to our staff.

We are optimistic and looking forward to the highly anticipated COVID-19 vaccine. Our residents have witnessed and participated in vaccination programs that have eliminated smallpox and taken the fear out of polio. The new COVID vaccines can have the same impact. It is so important they continue to show the same amount of leadership and personal responsibility to help get rid of this virus. The CDC has said the vaccine cannot cause COVID disease. Side effects have been those typically seen with vaccinations like a sore arm at the injection site, chills, muscle pains, headache and a low-grade fever. All have only lasted for a brief time. News reports have mentioned that allergic reactions have also occurred.

We care deeply about the safety and well-being of our residents and staff and believe the vaccine is important for health and getting back to normal. Residents will be required, in advance, to complete a consent form for CVS and for MacIntosh as well as share insurance information. The protocol will require two shots and at this time, both shots of the vaccine have been paid for by the federal government. There will be an administration fee that CVS will bill directly to all insurance companies, including Medicare and Medicare managed care companies. We encourage you to learn more about the vaccine from our state health department or through the CDC's website by visiting <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/index.html>. If you haven't already, please begin talking about the vaccine with your loved one in anticipation of the upcoming vaccine clinics. We will share more information with you when the clinics become scheduled. Additionally, we will be adding information to the website as it's received. A COVID-19 vaccine frequently asked questions fact sheet is included with this communication along with a fact sheet put out by the Food and Drug Administration (FDA). You can find this FAQ and the FDA Fact Sheet along with additional reference material on our website.

We continue to be committed to staying up to date on guidance as it is released by Federal, State and local officials and are constantly updating our practices with this guidance. We understand that many of you are concerned about the spread of COVID-19 and how it impacts our care communities. We remain focused on our greatest priority, ensuring our patients and residents are cared for in a safe and healthy environment. We are proud of the ongoing efforts to keep our residents safe, connected and informed.

Well wishes,

The MacIntosh Company